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B/279/35/06/2026

CIRCULAR No. 06 of 2026

Date: 23rd March 2026

TO: ALL LICENSED PHARMACIES, WHOLESALERS, PUBLIC AND PRIVATE CLINICS AND HOSPITALS, AND CONSUMERS

RE: PUBLIC ALERT ON THE RECALL OF CITRIC ACID /SODIUM CITRATE /BICARBONATE /TARTARIC ACID 702/613/858/171MG (CITRO SODA SATCHETS) BATCH NO:C134584

Adcock Ingram Limited is recalling units of CITRIC ACID/SODIUM CITRATE/BICARBONATE/TARTARIC ACID 702/613/171/858MG (CITRO SODA SATCHETS batch number C134584 manufactured by Adcock Ingram Ltd, Clayville, South Africa. The reported batch of Citro Soda is being recalled following the identification of **potential foreign material contamination**. The issue was detected during an inspection of the manufacturing site conducted by the South African Health Products Regulatory Authority (SAHPRA) Inspectorate at the Adcock Ingram Clayville site. Non-compliance with specifications of product quality may result in harm to the patient.

The Authority would like to draw attention of all licensed wholesalers, pharmacies, public and private clinics and hospitals that they should quarantine any of the affected units of the reported product and cooperate with Adcock Ingram Ltd and local distributors of the product in Zimbabwe during the recall process. The general public who might have purchased the same reported batch are advised to return the product to the pharmacy where they obtained the medicine.

Yours faithfully

MEDICINES CONTROL AUTHORITY OF ZIMBABWE

R.T. RUKWATA (MR)

DIRECTOR GENERAL

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