



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY – ROUTINE

**MEDIX LIMITED T/A MEDIX MABELREIGN PHARMACY, STD 387
STORTFORD PARADE, MABELREIGN, HARARE**

Licensee: Medix Limited

Supervisor:

Supervisor on the day:

Inspection Date: 19th January 2026

Inspectors:

Type of inspection: Routine

Key

Italics: Shortcomings noted during inspection

Bold: Issues noted during re-inspection and sub-headings

Regular: The rest of the body of the inspection

1. Preamble

This was a routine inspection of premises that were last inspected in 2024 preceding a change in floor layout of the premises.

1.1 Suitability of Premises

The premises were generally in a tidy condition with suitable and effective means of natural lighting and ventilation. Medicines were protected from moisture and direct sunlight. The premises and persons licenses that were displayed were valid. All working surfaces, cupboards and shelves were furnished with smooth, impervious, and washable material that was in a good state of repair. The floor was tiled, smooth and impervious, and the walls were painted with washable paint. All activities could be monitored from the front shop.

Medicines were kept out of reach of the public on painted and washable shelving. The other working surfaces, and cupboards were finished with smooth, impervious and washable material and maintained in a good state of repair. The staff complement included one (1) supervising pharmacist, four (4) dispensary assistants.

1.2 Equipment

- i. There was a double stainless-steel sink with provision for running hot and cold water.
- ii. There was a designated area in the dispensary where dispensing and compounding was done.
- iii. There were four (4) plastic measuring cylinders for liquid preparations. These were labelled with respect to their uses.
- iv. There were two (2) sets of mortar and pestle for preparing extemporaneous preparations found at the premises. The supervisor was encouraged to label them for their intended uses.
- v. There were two (2) counting trays with spatulas for counting tablets.
- vi. There was a digital balance for measuring weight which had valid certificates of calibration.
- vii. There was a silver double door CAPRI® refrigerator for storing cold chain medicines. Temperature logs were available and up-to-date. No excursions were noted and there were ice packs available in the freezer. A digital thermometer was available with valid certificates of calibration was available for temperature monitoring.

1.3 Cleanliness and Hygiene

The premises were generally in a tidy condition. There was a functional toilet within the proximity of the premises.

1.4 Control of Materials

There were no unregistered medicines on the shelves. The invoices from registered wholesalers were available on the day of inspection. No expired stock were found amongst saleable stock. There was a fixed and lockable Dangerous Drugs cabinet. The Dangerous Drugs cabinet was in a good state of repair. There were medicines in the Dangerous Drugs cabinet and the available stock tallied with the recorded quantities.

1.5 Prescription records

There was use of Propharm® dispensing software for capturing, dispensing and recording prescriptions. The dispensing system was able to trace a given example of medicines dispensed to a particular patient. An example of a medicine label was provided during the inspection and both the expiry date and batch numbers for the product were captured, it was however noted that there was inconsistency in capturing the manufacturer's details. An example of pre-packed medicines label was provided, and this captured all the relevant details necessary for traceability.

1.6 Reference books

The following reference text were available as soft copies:

1. BNF 83rd Edition
2. EDLIZ 2020 Edition
3. ART Guidelines 2022 Edition

1.7 Legislation

The following statutes were present as soft copies:

- i. Medicines and Allied Substances Control Act [Chapter 15:03]
- ii. Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991
- iii. Dangerous Drugs Act [Chapter 15:02]
- iv. Dangerous Drugs Regulations, RGN 1111 of 1971

1.8 Front Shop

All activities could be monitored from the front shop.

1.9 Security

There were burglar bars on all windows, and screens on the front entrance and the back door. There was an alarm system and CCTV surveillance installed at the premises.

2.0 Observations

For the observations the reference numbers given below in the right hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

- 2.1 Critical observations are those observations that pose a great risk to the general public
- 2.2 Major observations are those observations which pose considerable risk to the public
- 2.3 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

<i>Nr</i>	<i>Observations</i>	<i>Ref</i>
	<i>Critical</i>	
	None	
	<i>Major</i>	
	None	
	<i>Minor</i>	
	None	

Recommendation

Generally satisfactory inspection.

Inspector: Name _____ 19/01/2026
 Signature Date

Inspector: Name _____ 19/01/2026
 Signature Date

Reviewed by: Clive Kamhoti
Name

Signature

19/01/2026
Date