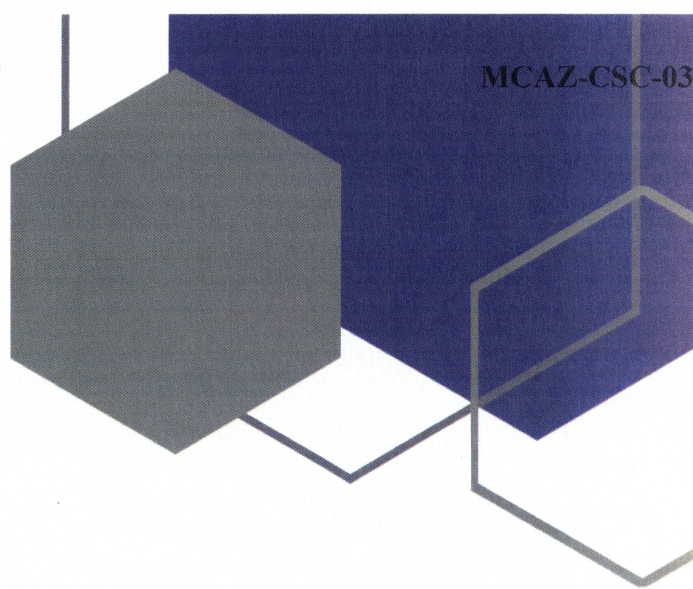
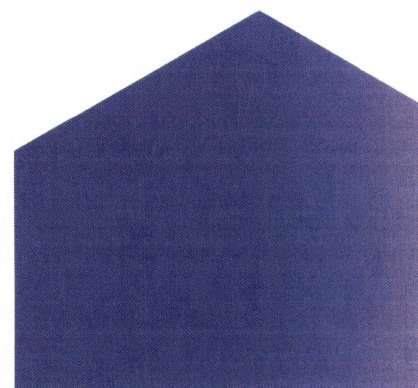
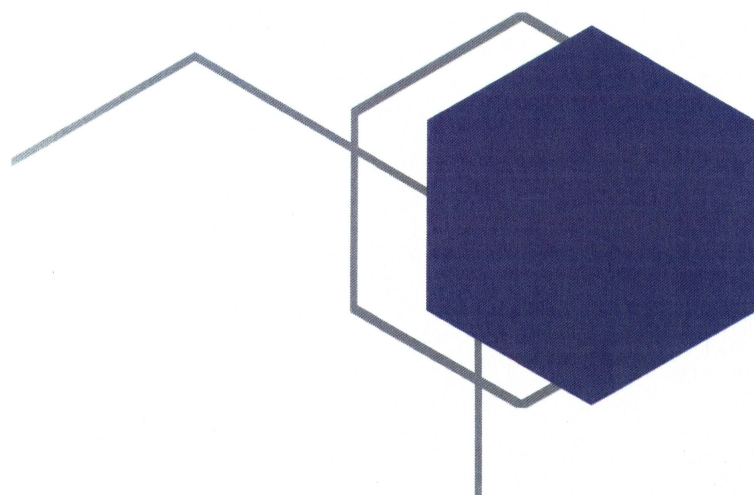




ISIVUMELWANO SOKUSIZA OTHOLISWA UNCEDO

**Ukuvikela Ilungelo Lakho Ekutholeni Imithi
Eqondileyo Lemitshina Yokusebenzisa Ekulapheni**





ISIVUMELWANO SOKUSIZA OTHOLISWA UNCEDO

Isivumelwano lesi sihlose ukubeka izinga kanye lesikhathi sokulethwa kwendingeko ezigcwalisiswa yi-*Medicines Control Authority of Zimbabwe (MCAZ)*.

Director-General:

A handwritten signature in black ink, appearing to read 'R. T. Rukwata', written over a horizontal line.

R. T. Rukwata (Mr)

A handwritten date '9/2/2026' in black ink, written over a horizontal line.

Date

1.0 ISINGENISO

I-MCAZ ilesivumelwano sokupha uncedo lokunika ulwazi kulabo abadinga uncedo labangakukhangelela, kuhlangelelisa amazinga oncedo abalutholayo. Iveza ukuthi abathola uncedo bangalazi kanjani lolugaja ukuthi luqhubeke ngokugcwalisisa indingeko zabo kanye lalokho abakukhangeleleyo ekutholiseni uncedo.

Isivumelwano sokusiza otholiswa uncedo sathuthukiswa njalo silawulwa ngokuvumelana lemigomo ebekwe yi-ISO 9001:2015: Uhlelo Lokuphathwa kobungcitshi kanye lamanye amazinga lemihlahlandlela elandelwa yilolugaja. Lokhu kwenza lolugaja lwenelise ukufeza izibopho zalo ekwenzeni ngcono lekuqhubekeni lutholisa usizo kwababuya beludinga kubo.

1.1 Mayelana le-MCAZ

I-Medicines Control Authority of Zimbabwe (MCAZ) lugaja olwabunjwa ngesivumelwano sePhalamende, i-*Medicines and Allied Substance Control Act (MASCA)* [Chapter 15:03]. I-MCAZ yiyo eyathatha indawo ye-*Drugs Control Council (DCC)* kanye le-*Zimbabwe Regional Drug Control Laboratory (ZRDCL)*.

1.2 Umsebenzi

"Ukuqinisekisa ukufinyelela kokulungiswayo kwezempilakahle okuphephileyo, okuphumelelayo, okohloloni oluphezulu kanye lokuhlangelelisa ukuze kuvikelwe impilo kazulu leyenyamazana."

1.3 Umbono

"Ukuba ngumlawuli osebenzayo njalo othembekileyo kumigomo yezokwelapha kanye lokunye okugoqela lokho eZimbabwe, kanye lomlawuli wokuqathanisa emhlabeni jikelele."

1.4 Isibopho

Ukuvikela ilungelo lakho ekutholeni imithi esezingeni eliphezulu kanye lemitshina yokusebenzisa kwezempilakahle.

IZIMISO EZIBALULEKILEYO

...

Ukugxila Kwabadinga usizo

Ukwethembeka, ukuqaphela indingeko, ukukhulumisana lokudala indawo ehlalekayo.

Ubuqotho

Ukuba lesimilo, ubucwephetshe, inhloso, ukwethembeka kanye lokubambelela ezimisweni zokuziphatha.

Intuthuko elengqubelaphambili

ukwenelisa ukuphendula lokulungisa imigomo, izinhlelo lezingqubo.

Ukuziphendulela

Ukuzinikela ngokugcwele ngezenzo zethu.

Ubungcitshi

Ukuba lobungcitshi ekuxazululeni izinkinga zethu.

Ukusebenzisana

Ukusebenzisana, ukusebenza ndawonye njengokuphithsheke impumela eveziweyo.

2.0 INGATSHA ZE-MCAZ LEMISEBENZI YAZO

2.1 Ugatsha lelebhu lemisebenzi yalo

Ugatsha lolu lwakhiwe ngamayunithi amathathu esebenzayo:

2.1.1 Iyunithi yeKhemistri

Ibona ngokuhlaziywa kwemithi kukhangelwa uhlonzi lwayo, ukuze kuqinisekiswa ukuthi imithi ifinyelela imigomo efunakalayo elizweni.

Ilebhu ye*Cannabis* ngaphakathi kweYunithi yeKhemistri yenza ukuhlaziywa kwecannabis, imikhiqizo eyakhiwe ngecannabis kanye lamasampuli ehemp

2.1.2 Iyunithi yezokwelapha

Ihlola ukuhambelana kwamakhondomu abesilisa lamagilavu ezokwelapha.

2.1.3 Iyunithi yezifo ezincane

Ibona ngokuhlaziywa kwekhwalithi yezifo ezincane lekukhangeleni uhlonzi lwemithi ukuze kuqinisekiswa ukuthi imithi iyangenelana lendingeko ezifunekayo elizweni.

2.2 Ugatsha Lwezokuhlola Lokubhalisa

Ugatsha lolu lugoqela amayunithi okuhloliswa lokubhaliswa elomsebenzi wokusakazaukuqeqeshwa komsebenzi kwemithi yezempilakahle. Iyunithi yokuhlolwa kokusebenza kokubhaliswa kwemithi yabantu, imithi yenyamazana kanye lokucela imvumo yokuvunyelwa ukusebenzisa eminye imithi ezasebenzisana layo. Ngakolunye uluhlu, iyunithi yokubhaliswa ibhalisa imithi yabantu lemithi yenyamazana ivumele Kanye leminyane imithi engasetshenziswa. Okunye njalo yikuthi iyunithi yokubhaliswa isebenza ngokubhalisa ukubuyisela, ukucela ukubhaliswa kabutsha kanye lokuvunyelwa

2.3 Iyunithi Yezemali

Ilawula ukuhamba kwemali lezindleko ibisikhangela ukusetshenziswa kwayo lugaja

2.4 Iyunithi Yezisebenzi

Inikeza ubuholi leziqondiso njalo ilawula zonke indaba zezisebenzi ngokomthetho ngokusebenzisa imigomo lengqubo ebekelwe ukuqinisekisa ukuthi umthetho ufeza izinhloso zawo.

2.5 **Iyunithi Yolwazi Lokuxhumana Lemitshina yakulezi insuku**

Ichaza imigomo lemasu emitshina yakulezinsuku lendlela zokuxhumana zakulezinsuku lomthetho futhi iqinisekisa ukusetshenziswa kwawo. Iyunithi le yenza futhi ifake umsebenzi yezingatsha zalolugaja ukuze *Imcaz* ifeze umbono kanye lomsebenzi wayo.

2.6 **Uhlelo Lokuhlola Ngaphakathi**

Luhlola izinhlelo zokulawula ngaphakathi, indlela yokuphatha ubungozi, izinhlelo zolwazi, izinhlelo zezezimali kanye lenhlelo zokuphathwa kwenhlanganiso. Lokhu kuhlanganisela ukuhlolwa okwenziwa ngezikhathi ezithile kwemisebenzi, ukuhlolwa kokusebenza kuhle, uphenyo olukhethekileyo, ukuhlolwa kokuhambelana lezimiso, kanye lenyathelo lokuthola lokwenqabela inkohlakalo.

2.7 **Umnyango Wokupha Amalayisensi Lokulondoloza Umthetho**

Lapha kuleminyango emithathu esebenzayo:

2.7.1 **Iyunithi yamalayisensi ekhangele:**

- i. Ukupha amalayisensi kubantu kanye lezindawo.
- ii. Ukuhlola indawo ezifuna ilayisensi ukuze kuqinisekise ukuthi ziyahlangabezana lezimfuneko ezincane zokuthola ilayisensi.
- iii. Ukuvunyelwa kwezicelo zokungenisa imithi engabhaliswanga ngaphansi kweSigaba samatshumi ayisikhombisa lahlanu kulunga linye Kanye lakuzinhlanganiso.
- iv. Wenziwa kanye lokugunyaza amalisenisi emithi elawulwayo (narcotic and psychotropic) kanye lamaphemiti alandela imithetho yokulawula izidakamizwa. Lezi zicelo zithunyelwa kanye ngekota ku-INCB (International Narcotics Control Board).
- v. Ukuhlola izinto zokukhankasa ezithunyelwe ukuze zivunywe.
- vi. Ukuphatha ukuhlolwa *kweforensic*.

2.7.2 **Umnyango Wokulondoloza Umthetho uphathelane le:**

- i. Ukuhlola izindawo
- ii. Ukuphatha izikhalazo ngemikhiqizo lempahla ezonakeleyo, lokubuyiselwa kwezinto ezilungisiweyo.
- iii. Ukuqapha lokulawula imakethe
- iv. Ukuphatha izikhalazo

2.7.3 **Umnyango Wokungenisa Lokuthumela Impahla:**

Uphathelane le:

- i. Ukucubungula izicelo zokungenisa lokuthumela imithi.
- ii. Ukuhlola impahla lapho ezingena khona elizweni
- iii. Ukuqeqesha lokubambisana lezisebenzi zalapho okungenwa lakhona elizweni.

2.8 Iyunithi yamaLungelo Lezomthetho

Ihlela njalo llungise imithetho ukuze ihambelane lokuguquka kwezidingo zomkhakha, futhi linikeza uhlelo lwezomthetho amandla. Iyunithi le iphinda njalo iqinisekise ukulandelwa kwemithetho, iqede izingozi zomthetho ezisemsebenzini wogaja, okulungele ukwenziwa kanye lezifumelwano ukuthi zihambelana lomthetho njalo ivikela okufunwa lugaja njalo iqinisekisa ukuthi ugaja lulandela imithetho yelizwe.

2.9 IPharmacovigilance kanye logaja lwezinhlole zezibhedlela (Clinical Trials)

IPharmacovigilance (PV) (ukuvikela ukuphepha kwemithi, okwelaphayo lokusetshenziswa ekulapheni) ifaka izinhlelo ze-PV ezisebenzayo, ukubuyelelwa kwezicelo zangemva kokubhalisa (kufaka lezimali zokugcina amalungelo), kanye lokulawula ukuqhutshelwa kwemihlolo yezokwelapha, yezidakamizwa, kanye lemitshina yokwezokwelapha.

2.10 Iyunithi Yokuthenga Lokuqondisa (Procurement and Administration Unit).

Isebenza ukutholela lolugaja konke okuthengiswayo, igcine uhlelo lokubhalwe phansi, ilekelele futhi ivikele zonke impahla zogaja.

2.11 Ubudlelwano Lomphakathi

Iyunithi yokudlelana lomphakathi ixhumana labaphakathi kanye langaphandle kweMCAZ, ukukhuthaza ukwethembeka, lokugcina isithombe esihle senhlanganiso kanye lobudlelwano labasebensisana labo. Isebenza ukuxhumana kwezamaphephandaba lomphakathi, ukuxhumana lungatsha esebenzisana lazo, ezedijithali lenkundla zokuxhumana, ukuxhumana kwangaphakathi, ukuxhumana ngesikhathi sezingozi, lokwakha umkhiqizo wenkampani. Iyunithi le iphinde ihlanganise umsebenzi wokudlelana labathengayo wokuhlangana ngqo lamakhasimende, ukuphatha imibuzo, ukuncoma lokukhonona, kanye lokuqinisekisa ikhwalithi ephezulu. Izindawo okumayelana lokuphathwa kwabathengi kubalwe kukhasi lemibhalo.

2.12 Iyunithi YeKhwalithi (Quality Unit)

Ukuqinisekisa ukusetshenziswa kohlelo *lweQuality Management Systems* yenhlanganiso njalo inikeza ukuqapha kwekhwalithi kuwo wonke amaYunithi lenhlangothi zeMCAZ.

3.0 IZIKHATHI EZIMQOKA ZEMISEBENZI YEMCAZ

Izikhathi zezingatsha ezimayelana lokuxhumana kwabathengi zemisebenzi zichazwe ngezansi:

3.1 Izikhathi Ezimqoka – Iyunithi yekhemistri

3.1.1 Isikhathi esibekiweyo sokuhlaziywa kwemithi sithatha amalanga alitshumi lantathu okusebenza.

(Qaphela: Nxa kungaba lokuphambuka, umthengi uzakwaziswa.)

3.1.2 Isikhathi esibekiwe sokuhlolwa kwe-cannabis, imikhiqizo eyenziwe nge-cannabis kanye le-hemp yisikhathi esingamalanga alitshumi okusebenza.
(Qaphela: Nxa kungaba lokuphambuka, umthengi uzakwaziswa.)

3.2 Izikhathi Ezimqoka – Umnyango Wokuhlola Lokubhalisa Imithi

Izikhathi ezibekiweyo zokokwelaphisa zitshengiswe ngaphansi:

3.2.1 Ukuhlolwa kwejazi lomkhwenyana elungiswa ngabantu bezimele abhalisiweyo: amalanga alitshumi lantathu okusebenza.

3.2.2 Ukuhlolwa kwamajazi omkhwenyana amanengi abantu jikelele abhalisiweyo: amalanga angamatshumi ayisithupha.

3.2.3 Ukubhaliswa kwamajazi omkhwenyana lamagilovisi: amaviki amane kusiya kwayisithupha.

3.2.4 Ukuhlolwa kwamagilovisi onke abhalisiweyo: amalanga okusebenza alitshumi lantathu.

3.3 Izikhathi Ezimqoka – Iyunithi yezifo ezincinyane.

Izikhathi ezibekiweyo zokuhlaziya izifo ezincinyane ngamalanga okusebenza angamatshumi amathathu.

(Qaphela: okungenzeka khona ukususwa, umthengi uzakwaziswa.)

3.4 Izikhathi Ezimqoka – Isigaba Sokuhlola lokubhaliswa

3.4.1 Ukuhlolwa - izinsuku zokusebenza ezingamatshumi amabili
Imithi ye-allopathic yabantu

- 3.4.2 Inqubo Yokubhalisa Ngokuhlanganyela Ye-WHO - izinyanga ezintathu
- 3.4.3 Ukubhaliswa kwe-AMA okusheshisiwe - izinyanga ezintathu
- 3.4.4 I-WLA, WHO ML4, WHO ML3 isheshise ukubhaliswa – izinyanga ezintathu
- 3.4.5 Indlela ejwayelekile - izinyanga eziyisitshiyagalolunye.
- 3.4.6 Ukubhalisa okusheshisiwe kwendlela yeZazibona - izinyanga ezintathu (ukuhlolwa kwelizwe)

Imithi ehambisanayo

- 3.4.7 Indlela ejwayelekile - izinyanga eziyisitshiyagalolunye
- 3.4.8 Indlela yokubhalisa esheshisiwe - izinyanga ezintathu

Imithi yenyamazana

- 3.4.9 Indlela ejwayelekile - izinyanga eziyisitshiyagalolunye
- 3.4.10 Indlela yokubhalisa esheshisiwe - izinyanga ezintathu
(Qaphela: Umugqa wesikhathi oshiwo yisikhathi se-ejensi ye-MCAZ)

3.5 Izikhathi ezimqoka – Ugaja lwama layisensi lokusebenza kwawo.

- 3.5.1 Ilayisensi yokungenisa imithi (*Registered medicines, Unregistered medicines, Precursor substances, Narcotics and Donations*) – amalanga ayisithupha okusebenza.
- 3.5.2 Ilayisensi yokuthumela ngaphandle – amalanga amabili okusebenza.
- 3.5.3 Ukuphenywa kwemithi ewonakeleyo kanye lokubuyiselwa kwemithi – ngaphakathi kwamahola angamatshumi amabili lane kusukela ekwamukelweni kwesikhalazo.
- 3.5.4 Izikhalazo – masinyane loma kusiya fika amalanga alitshumi kwamalanga okusebenza (izikhalazo zenkonzo) kanye lamalanga angamatshumi ayisitshiyagalolunye okusebenza (izikhalazo zemithetho).
- 3.5.5 Ukuhlola impahla engena eHarare International Airport – isikhathi ngu 10:30am kusiya ku 12:30pm kusukela ngoMvulo kusiya ngoLwesihlanu ngaphandle kwamaholide kahulumende.
- 3.5.6 Ukuphuma kwelayisensi yezindawo ezintsha kuthatha amalanga amabili kusukela ekuhlolweni okuhle. [Qaphela ukuthi zonke izindaba eziphathelene lokufezwa kwezidingo zesicelo kufanele zixazululwe zingakapheli izinsuku ezingamatshumi ayisithupha (60) kuthunyelwe isicelo.]
- 3.5.7 Ukuvuselelwa kwelayisensi/imvumo kuthatha amalanga alitshumi okusebenza.
- 3.5.8 Ukuhlolwa kwezindawo ezintsha kuthatha amalanga amabili okusebenza eHarare, lamalanga amahlanu okusebenza kulabo abahlala ngaphandle kwedolobho leHarare. (Qaphela: Nxa kungaba lontshintsho, abantu bazayaziswa.)

3.6 Izikhathi Ezibalulekile Eziwukhiye - I-Pharmacovigilance kanye le-Clinical Trials Division.

- 3.6.1 Izicelo zokugunyazwa Izivivinyo Zomtholampilo - izinsuku zokusebenza ezingamatshumi ayisithupha

- 3.6.2 Izicelo zokuchibiyela izivivinyo zomtholampilo - izinsuku zokusebenza ezingamatshumi amabili
- 3.6.3 Imibiko yokuhlolwa komtholampilo ngemva kokugunyazwa:
- i. Imibiko yonyaka - izinsuku zokusebenza ezingamatshumi ayisithupha
 - ii. Imibiko yokugcina - izinsuku zokusebenza ezingamatshumi ayisithupha
 - iii. Ibhodi Lokuqapha Ukuphepha Kwedatha (DSMB) /Ikomidi Lokuqapha Ukufunda (SMC) /Ikomithi Lokuqapha ulwazi (DMC) libika – izinsuku zokusebenza ezingamatshumi ayisithupha
- 3.6.4 Izaziso Zokuhlolwa Komtholampilo:
- i. Ukuchezuka nokwephulwa kwepthrothokholi - izinsuku zokusebenza ezingamatshumi ayisithupha
 - ii. Imibiko ye-Serious Adverse Event (SAE) – izinsuku zokusebenza ezingamatshumi ayisithupha.
 - iii. Imibiko yokuphepha/Izibuyekezo – izinsuku zokusebenza ezingamatshumi ayisithupha
- 3.6.5 Izicelo zokugunyazwa ukungenisa imikhiqizo yophenyo - izinsuku ezinhlanu zokusebenza
- 3.6.6 Izicelo zokwehluka emithini ebhalisiwe:
- i. Izibuyekezo zokuphepha/Izibuyekezo zokufaka iphakheji – izinsuku zokusebenza ezingamatshumi ayisithupha.
 - ii. Ukuguquka kwesigaba sokusatshalaliswa - izinsuku zokusebenza ezingamatshumi ayisitshiyagalolunye.
 - iii. Izinto zokuphromotha - izinsuku zokusebenza ezingamatshumi ayisithupha
- 3.6.7 Izimpawu zokuphepha – izinsuku zokusebenza ezingamatshumi ayisithupha
- 3.6.8 Imibiko ye-Spontaneous Adverse Adverse Drug Reaction (ADR) kanye nemibiko ezenzakalelayo ehlosiwe – izinsuku zokusebenza ezingamatshumi ayisithupha
- 3.6.9 Imibiko ye-SAE evela embonini yezemithi – izinsuku zokusebenza ezingamatshumi amathathu
- 3.6.10 Isehlakalo Esibi Esilandela Ukugonywa (AEFI) siyabika:
- i. Imicimbi Ebucayi - izinsuku zokusebenza ezingamatshumi amathathu
 - ii. Imicimbi Engabucayi - izinsuku zokusebenza ezingamatshumi ayisithupha
- 3.6.11 Imibiko Yesibuyekezo Sokuphepha Kwezikhathi ezithile (PSUR) – izinsuku zokusebenza ezingamangamatshumi ayisithupha
- 3.6.12 Izinhlelo Zokulawula Ubungozi (RMP) – izinsuku zokusebenza ezingamatshumi ayisithupha.

QAPHELA: Izikhathi lezi zigcwaliseka kusiya ngokuqeda Kanye lekhwalithi yezicelo, futhi kazibali isikhathi esithathwa ngumfakisicelo ekuphenduleni imibuzo.

4.0 OKUMELE KWENZWE YINHLANGANISO KWABAPHIWA UNCEDO NGOKUNIKEZWA KOMSEBENZI

4.1 Amalungelo Abathengi Ekutholeni Izimpahla

Njengenhlanganiso ephethe imisebenzi wokuphatha, iMCAZ izimisele ukugcwalisa izimiso zesigaba samatshumi ayisithupha lasitshiyagalombili weSisekamthetho weZimbabwe, okutsho ukuqinisekisa ukuthi abathengi bathola ukuphathwa okusemthethweni, ngokuphangisa, okusebenza kuhle, okunengqondo, okulinganiselweyo, okungakhethi uhlangothi futhi okulungile kokubili ngokwempahla langokwesimiso

4.2 Imisebenzi Okumelwe Iyenziwe Ngabathengi Ekutholeni Inkonzo

Ukuze sikwazi ukuqinisekisa ilungelo labathengi lokuthola ukuphathwa okulungileyo, sicela ukuthi basinike yonke imininingwane eceliweyo ngendlela ebekiwe phakathi kwezikhathi ezimiselweyo. Siyacela njalo ukuthi abathengi baphathe abasebenzi bethu ngenhlonipho langobubele, bengabanikezi izipho, imali kumbe okunye.

4.3 Ukubuyelela

IMCAZ izayena umzamo wokubuyisela isivumelwano sabathola uncEDO njalo ngeminyaka emibili ukuze lihambelane lokuguquka kwezimo lezidingo zabathengi bayo kwabangaphakathi kanye labaphandle.

4.4 Impendulo

Sicela lizizwe likhululekile ukukhulumisana lathi, nxa usizwa engathi ingxenye zalo mthetho azigcwalisekanga, loba ukuthi angathi eminye imisebenzi yethu ayikuniki ukwaneliseka. Bheka imininingwane yokuxhumana engaphansi ongayisebenzisa nxa ulemibuzo kumbe ukuthola uluhlu oluphelele lwezinhlelo esizenzayo. Sizinikele ekuqinisekiseni ukuthi bonke abathengi bethu bathola ukunakakelwa okufanele ngendlela ephezulu.

4.5 Ungaxhumana kanjani leMCAZ

Ungasinika impendulo ngakho konke okuhlobene lenhlelo ezinikezwa yinhlanganiso ngalezi indlela:

1. Ukugcwalisa ifomu lesikhalazo ku-106 Baines Avenue, Harare.
2. Ukugcwalisa ifomu lempendulo elisebulenjini ku-www.mcaz.co.zw/contact_us.

3. Ukuthumela i-imeyili kuMqondisi Jikelele ekhelini elingaphansi.
4. Ukutshela loba yiliphi ilunga labasebenzi. Bonke abasebenzi bayalaywa ukuthi baqinisekise ukuthi zonke izikhalazo zidluliselwa ngendlela evunyiweyo.
5. Ukutshayela ucingo eofisini ye yethu kunombolo zocingo ezingaphansi.
6. Ukusebenzisa indlela zokuxhumana ezilandelayo (Facebook, Twitter le-LinkedIn) – @mcazofficial.
7. Ukubhalela uMqondisi Jikelele usebenzisa imininingwane engezansi.
8. Ukusebenzisa Ibhokisi Lezimpawu/Impendulo eliseSangweni.

Ungaphinda njalo usithinte ku- Axcentium Ethics Line yokubika izenzo ezingalunganga. Imibiko engaqambi igama ingathunyelwa ku-Axcentium kunombolo ezilandelayo 0772 161 630 / 0718 267 886 loma reports.zw@axcentiumethicsline.co.zw

Ikheli: 106 Baines Avenue, Harare

Ikheli LePosi: P O Box 10559, Harare, Zimbabwe

Ucingo: +263-242-736981/5; 708255; 792165; 0772 145191/2/3

WhatsApp: +263 718 855 934

I-imeyili: mcaz@mcaz.co.zw; customerservice@mcaz.co.zw

Toll Free (TelOne): 0800 4507

Toll Free (Econet): 0808 0641

Ikheli lebulenjini: www.mcaz.co.zw

Ukulondoloza Ilungelo Lakho Lokuthola Imithi elohlonzi lezindlela zokwelapa ezikuzinga eliphezulu.

ABATHOLA UNCEDO KU-MCAZ



Izisebenzi
ezingabathengi
bempahla loncedo
olutholiswa
yikhampani ezisebenza
kuyo (MCAZ).

Abathola uncdo
bengasebenzeli
(MCAZ), kumbe
abathengi abavela
kuzulu.

Ababhalelayo.
Abakhiqizi
Abahambisa impahla
lokutholisa uncdo
lapho oludingeka khona.
Abathengisi.
Izibhedlela ze-industry.
Abantu (dispensers).
Izibhedlela.
Abacwayisisi.
Umpakathi.
Okusetshenzelwana
labo njenge Ministry of
Health and Child Care,
Natpharm, ZNFPC,
NAC, UNDP, UNICEF,
Media labanye ababona
ngezentuthuko.

IZIBOPHO LEMIGOMO

Inhlonipho

Thina *eMedicines Control Authority of Zimbabwe* sizibophezele ukuba lenhlonipho lokuthi sisebenze kuhle lomphakathi. Ekuphenduleni incwadi, incingo le-imeyili, sizakwenza konke okusemandleni ukuba lusizo lokuphendula imibuzo ebuzwayo.

Ukulindelwa Okusemthethweni Lokungaguquguquki

Sizibophezele okulandela umthetho lokulandela lokhu ofufuna ngumphakathi ngokusemthethweni.

Ukulingana

Sizasebenza ngendlela engela bugwelegwele

Ukuqinisekisa Ukwamukela

Yonke incwadi kumbe isikhalazo esiya esiza kithi sizaphendulwa kungakapheli amahola angamatshumi amabili lane.

Isikhathi Esifaneleyo Sokwenza Izinqumo

Sizaqinisekisa ukuthi izinqumo zezicelo sicelo kumbe iziikhalazo esiya kubaphathamandla zizathathwa ngesikhathi esifaneleyo; nxa sidinga isinqumo seKhomithi, sizakwenziwa kungakadluli izinyanga ezimbili kusukela ngosuku lokwamukelwa. Umthetho lo uzasebenza njalo lekuphenduleni izincwadi ezivela kumphakathi. Nxa isicelo kumbe isikhalazo singafézwa ngaphakathi kwesikhathi esikhulunywe ngenxa yobunzima bendaba, sizakwazisa umlobi ngokukhawuleza. Isinqumo esibekiwe sizakwaziswa ngokukhawuleza okukhulu.

Izikhalazo zenkonzo isiyipha umphakathi zizaphathwa kungakapheli **insuku ezingamatshumi** zokusebenza kusukela ngosuku ezingeniswa ngalo kwiYunithi kumbe KuDivision.

Izikhalazo ezilawula imithetho (regulatory complaints) zizaphathwa kungakapheli insuku zokusebenza **ezingamatshumi ayisitshiyagalolunye**, kuye ngesimo sesikhalazo.