



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY - ROUTINE

**OLYMPIA GOLD (PVT) LTD T/A NULINK PHARMACY, 5699 SHARE 1
ZIMRE PARK SHOPS, RUWA**

Licencee: Olympia Gold (Pvt) Ltd
Supervisor: Mrs Chikodzi Eunice Sheilla,
Supervisor on day: as indicated above
Inspection Date: 9-10-2025
Inspector: R. Ziduche and G. Mapokotera
Type of inspection: Routine Inspection
Contact details:

Key

Italics: Shortcomings noted during inspection

Bold: Issues noted during re-inspection and sub-headings

Regular: The rest of the body of the inspection

1. Preamble

This was a routine inspection of premises that was last inspected on the 10th of July, 2020 as a routine inspection and there were no noted shortcomings.

1.1 Suitability of the Premises

The premises were generally in a tidy condition with suitable and effective means of natural lighting and ventilation. Medicines were protected from moisture and direct sunlight. The premises and person's licences were valid and displayed.

All working surfaces, cupboards and shelves were furnished with smooth, impervious, and washable material in a good state of repair. The floor was tiled, smooth and impervious, and the walls were painted with washable paint.

The staff complement included: one (1) pharmacist and three (3) dispensary assistants.

1.2 Equipment

- i. There was a double stainless-steel sink with provisions for running cold and hot water.
- ii. There were two (2) 100ml plastic measuring cylinders, labelled for intended uses.
- iii. There were two (2) sets of mortar and pestle, labelled for intended uses.
- iv. There were four (4) sets of counting trays with spatulas for counting tablets and capsules.
- v. There was a SF-400® balance, *which was not calibrated*. The supervisor was advised to calibrate the measuring balance.
- vi. There was a functional Capri® refrigerator. The refrigerator was clean, free of mold and there were no food items. There was a mercury Brannan thermometer which was not calibrated. The supervisor was advised to calibrate the thermometer. During the inspection the thermometer recorded 2.0°C which was within the normal range (2-8°C). Temperature monitoring records were available during the inspection, the records were consistent, and no excursions were observed. There was a solar system and ice packs for use in the event of power cuts.

1.3 Cleanliness and Hygiene

The premises were generally in tidy condition. There was a functional toilet within the proximity of the premises.

1.4 Control of Materials

There were no section 75 medicines on the shelves. The invoices from registered wholesalers were available on the day of inspection. No expired stock was found amongst saleable stock. There was a fixed and lockable Dangerous Drugs cabinet. The Dangerous Drugs cabinet was in a good state of repair. There were no medicines in the Dangerous Drugs cabinet.

1.5 Prescription records

There was a Dispenseware® dispensing software installed on the computer for recording prescriptions. The dispensing system was able to trace a given example of medicine to a particular patient. A medicine label was dispensed and captured all the necessary details.

1.6 Reference books

The following reference text were available as soft copies:

1. BNF 76th Edition
2. EDLIZ 2020 Edition
3. HIV Guidelines 2016 Edition

1.7 Legislation

All the relevant legislature were available as soft copies.

1.8 Front Shop

The front shop was generally satisfactory.

1.9 Security

There were metal grills and burglar bars installed. There also were security guards manning the premises daily.

2.0 Observations

For the observations the reference numbers given below in the right-hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

- 2.1 Critical observations are those observations that pose a great risk to the general public
- 2.2 Major observations are those observations which pose considerable risk to the public
- 2.3 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

Nr	Observations	Ref
	Critical	
	None	
	Major	
	None	
	Minor	
	None	

3.0 Recommendations

- This was a generally Satisfactory inspection, and the supervisor is commended for the good work.

Inspector:	R. Ziduche		27/10/2025
	Name	Signature	Date
Inspector:	G. Mapokotera		27/10/2025
	Name	Signature	Date
Reviewed by:	Martha Mwatseteza		28/10/2025
	Name	Signature	Date