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REF: B/279/22/313/2025

17th July 2025

The Supervisor
Remnant Pharmacy (Pvt) Ltd,
t/a Remnant Pharmacy,
16250 Shop1,
Zengeza 4 Complex,
Chitungwiza.

ATTENTION: Kumbirai D. Kazembe

Dear Sir,

**RE: ROUTINE INSPECTION OF PREMISES - REMNANT PHARMACY (PVT) LTD,
T/A REMNANT PHARMACY, 16250 SHOP1, ZENGEZA 4 COMPLEX,
CHITUNGWIZA.**

The inspection of the above-named premises on the 9th of April 2025, refers.

Appended is an inspection report for your noting. Could we please have your written comments on a signed official letterhead, **within 10 working days** of receipt of this letter.

Yours faithfully,

MEDICINES CONTROL AUTHORITY OF ZIMBABWE

.....
A. Verenga (Ms.)
For: **DIRECTOR-GENERAL**
/cm



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY – ROUTINE

REMNANT PHARMACY (PVT) LTD T/A REMNANT PHARMACY, 16250 SHOP 1
ZENGEZA 4 COMPLEX, CHITUNGWIZA.

Licensee: Remnant Pharmacy (Pvt) Ltd
Supervisor: Mr Kumbirai D. Kazembe
Inspection Date: 09th April 2025
Inspectors: Chenesai E. Mberi and Rufaro Ziduche
Type of inspection: Routine Inspection

Key

Italics: Shortcomings noted during inspection
Bold: Issues noted during re-inspection and sub-headings
Regular: The rest of the body of the inspection

1. Preamble

This was a routine inspection of premises that were last inspected on 24th April 2023 and the following shortcomings were observed:

- i. Transactions of Morphine Immediate Release 10mg manufactured by CAPS Pharmaceuticals (Zimbabwe) were recorded on the same page as Morphine Prolonged Release (Zormoph).

1.1 Suitability of Premises

The premises were generally in a clean and tidy condition with suitable and effective means of natural lighting and ventilation. Medicines were protected from direct light and moisture. The premises and persons licenses were valid and were displayed.

There were no Prescription Preparations or Pharmacist Initiated Medicines in the front shop and medicines were kept out of reach of the public by a dispensary counter. The pharmacist was able to oversee all activities in the pharmacy from the dispensary. All working surfaces, cupboards, and shelves were finished with a smooth, impervious and washable material and maintained in a good state of repair.

The staff complement included one (1) pharmacist, and two (2) dispensary assistants.

1.2 Equipment

- i. There was a double stainless-steel sink with provisions for running cold and hot water.
- ii. There was a dispensing bench for performing dispensing duties.
- iii. There were three (3) 50ml plastic measuring cylinders. These were labelled with respect to their uses.
- iv. There were two (2) sets of mortars and pestles for preparing extemporaneous preparations. These were labelled with respect to their uses.
- v. There were four (4) counting trays with spatulas for counting tablets.
- vi. There was an unbranded top pan digital balance for measuring weights. The balance was yet to be recalibrated.
- vii. There was a functional grey double-door CAPRI refrigerator, for storing cold chain medicines. The refrigerator was clean and free of mold. There was an HTC-2 Clock Humidity, and this measured 5°C which was within the 2-8°C range for cold chain medicines. The thermometer was yet to be recalibrated. Temperatures were being monitored and recorded.

1.3 Cleanliness and Hygiene

The premises were generally clean and tidy. The floor was smooth and impervious, and the walls were painted with washable white paint. There was a functional toilet within the premises.

1.4 Control of Materials

There were no unregistered medicines on the premises. No expired medicines were found among the saleable stock. An Over The Counter label was reviewed, and this captured all details for traceability including batch number, expiry date and manufacturer details. There was a fixed and lockable dangerous drug cupboard. There were stocks for the following medicines.

- a) Goldgesic tablets
- b) Ritalin 30mg tablets

These were tallying with the register balance and the dispensing system. There were no cancellations and obliterations in the dangerous drug registers.

1.5 Prescription records

There was use of an electronic system, Dispenseware software for recording prescriptions and dispensing purposes. The system had adequate provisions for capturing repeats. Backup of daily transactions was being done on a 2-trabyte external hard drive. A dispensed medicine label was written, and this captured all details for traceability including batch number, expiry date and the manufacturer details.

1.6 Reference books

The following reference texts were presented as soft copies:

- a. EDLIZ 2020
- b. Zimbabwe Standard ART Guidelines 2022
- c. British National Formulary, 76th Edition
- d. Martindale 36th Edition

1.7 Legislation

The following statutes were presented as soft copies:

- i. Medicines and Allied Substances Control Act [Chapter 15:03]
- ii. Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991
- iii. Dangerous Drugs Act [Chapter 15:02]
- iv. Dangerous Drugs Regulations, RGN 1111 of 1971

1.8 Front Shop

The front Shop was Generally Satisfactory.

1.9 Security

There were metal grills at the entrance and CCTV cameras within the premises. Night complex security guards were also available for provision of security.

2.0 Observations

For the observations the reference numbers given below in the right hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

- 2.1 Critical observations are those observations that pose a great risk to the general public
- 2.2 Major observations are those observations which pose considerable risk to the public
- 2.3 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

<i>Nr</i>	<i>Observations</i>	<i>Ref</i>
	<i>Critical</i>	
1.	None	
	<i>Major</i>	
1.	None	
	<i>Minor</i>	
1.	None	

Recommendation

The supervisor should ensure that the measuring balance and fridge thermometer are calibrated.

Inspector:	Chenesai Mberi Name	 Signature	14/07/2025 Date
Inspector:	Rufaro Ziduche Name	 Signature	14/07/2025 Date
Reviewed by:	Clive S. Kamhoti Name	 Signature	14/07/2025 Date