



106 Baines Avenue
Tel: +263 242 736 981-7
708 255 / 792 165 / 0772 145 191/2/3
Email: mcaz@mcaz.co.zw
Website: www.mcaz.co.zw

P.O. Box 10559
Harare
Zimbabwe

REF: B/279/22/165/2025

26 February, 2025

The Supervisor
Locany (Pvt) Ltd
t/a Locany Pharmacy,
377 Main Street,
Chivhu.

ATTENTION: Ms Christallia Shumba

Dear Madam,

**RE:ROUTINE INSPECTION OF LICENCED PREMISES- LOCANY (PVT) LTD
T/A LOCANY PHARMACY, 377 MAIN STREET, CHIVHU.**

The inspection of the above premises on 11th of February 2025 refers.

Appended is an inspection report for your noting and comments. Could we please have your written comments, on a signed official letterhead, within 7 days of receipt of this letter.

Yours faithfully

MEDICINES CONTROL AUTHORITY OF ZIMBABWE


.....
A. Verenga (Ms)
For: **DIRECTOR-GENERAL**
/oh



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY – ROUTINE

LOCANY (PVT) LTD T/A LOCANY PHARMACY, 377 MAIN STREET, CHIVHU.

Licensee: Locany (Pvt) Ltd
Supervisor: Christalia Shumba
Inspection Date: 11th February 2025
Inspectors: Onias Hove and Dr Flora Zhou
Type of inspection: Routine Inspection

Key

Italics: Shortcomings noted during inspection
****Bold:**** Issues noted during re-inspection and sub-headings
Regular: The rest of the body of the inspection

1. Preamble

This was a routine inspection of a premises that was last inspected on 14 April 2021 and found operating without the personal continuous supervision of licensed personnel.

1.1 Suitability of Premises

The premises were generally in a clean and tidy condition with suitable and effective means of natural lighting and ventilation. Medicines were protected from direct light and moisture. The premises and persons licenses were valid and were displayed.

There was no front shop, the whole premises was a dispensary and medicines were kept out of reach of the public by a dispensary counter. The pharmacist was able to oversee all activities in the pharmacy from the dispensary. All working surfaces, cupboards, and shelves were finished with smooth, impervious and washable material and maintained in a good state of repair.

The staff complement included one (1) pharmacist and two (2) dispensary assistants.

1.2 Equipment

- i. There was a double stainless-steel sink. There was provision for running cold and hot water.
- ii. There were two (2) plastic measuring cylinders for liquid preparations – one (1) 100ml measuring cylinder for internal preparations and one (1) 100ml measuring

- iii. cylinder for external preparations. These were labelled with respect to their uses.
- iii. There were two (2) sets of mortar and pestles for preparing extemporaneous preparations. The sets were labelled for their intended purposes.
- iv. There were two (2) counting trays with spatulas for counting tablets
- v. There was a digital electronic scale for measuring weights. The balance was not yet calibrated, and the supervisor was advised to ensure that the balance was calibrated to ensure accurate measurements.
- vi. There was a functional single double-door Hisense® refrigerator, for storing cold chain medicines. *There was food in the refrigerator.* There was an uncalibrated mercury thermometer for the refrigerator, and this measured 4°C which was within the 2-8°C range for cold chain medicines, the supervisor was advised to calibrate the thermometer for accurate temperature readings. *There were no temperature charts presented on the day of the inspection.*

Ref: (Medicines and Allied Substances Control Regulations (SI 150 of 1991), Section 2(d))

1.3 Cleanliness and Hygiene

The premises were generally clean and tidy. The floor was smooth and impervious, and the walls were painted with washable cream paint. There was a functional toilet with the premises.

1.4 Control of Materials

No expired medicines were found among the saleable stock. A dispensing label was reviewed, and this captured all details for traceability including batch number, expiry date and manufacturer details. There was a fixed and lockable Dangerous Drugs cupboard but there were no stocks for dangerous drugs on the day of inspection. *There were unregistered medicines amongst sellable stock on the day of inspection, no invoices were produced to account for the medicines.* Some of the medicines included Cloxacillin concealed in a Varichem Pharmaceuticals (Pvt) Ltd container. Among the unregistered medicines there were also two (2) injectables, Tetanus Vaccine and Rabies Vaccine, which poses a great health risk to members of the public. When questioned about the sources of the medicines, the supervisor was unwilling to share and seems unaware of the of the ordering process of the pharmacy which may indicate that the supervisor has no full control of the pharmacy. Inspectors tried to establish the frequency and the extent to which the unregistered medicines were dispensed but Propharm® was not accessible since it had expired and was not renewed. Kindly refer to Table 1 below for the list of confiscated medicines.

Table 1

Description	Manufacturer	Quantity	Batch Number	Expiry
Rabies Vaccine	Lianong ChengDa Biotechnology Co, China	15	202209142	28/06/26
Tetanus Vaccine	Human Biologic Institute, Harare	10	KP23001	02/26
Cloxacillin	Unknown	1 tin	Unknown	Unknown

500mg Capsules				
Metformin 500mg Tablets	Unknown	1 tin	Unknown	Unknown

(Medicines and Allied Substances Control Act (Chapter 15:03), Section 29 (1) (a)

1.5 Prescription records

There was use of an electronic system, Propharm® software for recording prescriptions and dispensing purposes. The system had adequate provisions for capturing repeats. Backup of daily transactions was being done on an external flash drive on a daily basis. A dispensed medicine label was written, and this captured all details for traceability including batch number, expiry date and the manufacturer details.

1.6 Reference books

The following reference texts were presented as hard copies:

- a. EDLIZ 2020
- b. Zimbabwe Standard ART Guidelines 2016
- c. British National Formulary, 83rd Edition

1.7 Legislation

The following statutes were present as soft copies:

- i. Medicines and Allied Substances Control Act [Chapter 15:03]
- ii. Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991
- iii. Dangerous Drugs Act [Chapter 15:02]
- iv. Dangerous Drugs Regulations, RGN 1111 of 1971

1.8 Front Shop

There was no front shop.

1.9 Security

There were metal grills on the front and back entrance. There were burglar bars on all windows.

2.0 Observations

For the observations the reference numbers given below in the right hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

- 2.1 Critical observations are those observations that pose a great risk to the general public
- 2.2 Major observations are those observations which pose considerable risk to the public

- 2.3 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

<i>Nr</i>	<i>Observations</i>	<i>Ref</i>
	<i>Repeat Shortcomings</i>	
	None	
	<i>Critical</i>	
1.	Buying and Selling of unregistered medicines	Medicines and Allied Substances Control Act (Chapter 15:03), Section 29 (1) (a)
	<i>Major</i>	
1.	There were no temperature records for the refrigerator.	<i>Medicines and Allied Substances Control Regulations (SI 150 of 1991), Section 2(d)</i>
	<i>Minor</i>	
1.	There was food in the refrigerator	<i>Medicines and Allied Substances Control Regulations (SI 150 of 1991), Section 2(d)</i>
2.	There was no fully functional dispensing system.	<i>Medicines and Allied Substances Control Regulations (SI 150 of 1991), Section 2(e)</i>

Recommendation

The supervisor is advised to respond to all the noted shortcomings.

Inspector:

O. Hove

Name


Signature

26/02/25
Date

Inspector:

Dr. F.Zhou

Name


Signature

26/02/2025
Date

Reviewed by:

C. Kamhoti

Name


Signature

16/02/2025
Date