



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY - ROUTINE

**LENAP TRADING (PVT) LTD T/A LENAP PHARMACIES, 4950 15 JULIUS
NYERERE WAY, HARARE**

Licensee: Lenap Trading (Pvt) Ltd
Supervisor: Ms. Nyamukonda Lynnette,
Supervisor on day: as indicated above
Inspection Date: 29-1-2025
Inspector: F. Zhou and T. Zinjiva
Type of inspection: Routine Inspection

Key

Italics: Shortcomings noted during inspection

Bold: Issues noted during re-inspection and sub-headings

Regular: The rest of the body of the inspection

1. Preamble

This was a routine inspection of a premises that was last inspected on the 22nd of February 2019 and the following shortcomings were noted:

- i. During the inspection the thermometer recorded 1.0°C which was not within the normal range (2-8°C).
- ii. The dispensed medicine label did not capture the manufacturer's details.
- iii. The latest edition of the ART guidelines and the EDLIZ were not available.
- iv. The relevant legislature was not available.

1.1 Suitability of the Premises

The premises were generally in a tidy condition with suitable and effective means of natural lighting and ventilation. Medicines were protected from moisture and direct sunlight. The premises and persons licences were valid and displayed.

LET 05

All working surfaces, cupboards and shelves were furnished with a smooth, impervious, and washable material in a good state of repair. The floor was tiled, smooth and impervious, and the walls were painted with washable paint.

The staff complement included: one (1) supervising pharmacist and two (2) dispensary assistants.

1.2 Equipment

- i. There was a single stainless-steel sink with separate hand wash basin with provisions for running cold and hot water.
- ii. There were two (2) 100ml measuring cylinders, labelled for intended uses.
- iii. There were two (2) sets of mortar and pestle, labelled for intended uses.
- iv. There were two (2) sets of counting trays with spatulas for counting tablets and capsules.
- v. There was an Electromaster® balance, which was calibrated by IVS Technology and due for the next calibration on 21/07/2025.
- vi. There was a functional white, double door Defy® refrigerator. The refrigerator was clean, free of mold and there were no food items. There was a mercury Brannan thermometer which was calibrated by IVS Technology and due for the next calibration on 21/07/2025. During the inspection the thermometer recorded 7.0°C which was within the normal range (2-8°C). Temperature monitoring records were availed during the inspection, the records were consistent, and no excursions were observed. There was a solar system and ice packs for use as back up in the event of power cuts.

1.3 Cleanliness and Hygiene

The premises were generally in tidy condition. There was a functional toilet within the proximity of the premises.

1.4 Control of Materials

There were no section 75 medicines on the shelves. The invoices from registered wholesalers were available on the day of inspection. No expired stock were found amongst saleable stock. There was a fixed and lockable Dangerous Drugs cabinet. The Dangerous

Drugs cabinet was in a good state of repair. There were no medicines in the Dangerous Drugs cabinet.

1.5 Prescription records

There was a Dispenseware® dispensing software installed on the computer for recording prescriptions which was backed up daily on to a one (1) terabyte flash stick. The dispensing system was able to trace a given example of medicine to a particular patient. Both the prepack medicine label and the dispensed medicine label captured all the necessary details and the full pharmacy address.

1.6 Reference books

The following reference text were available as soft copies:

1. BNF 83rd Edition
2. EDLIZ 2020 Edition
3. HIV Guidelines 2022 Edition

1.7 Legislation

All the relevant legislature were available as soft copies.

1.8 Front Shop

The front shop was generally satisfactory.

1.9 Security

There were metal grills and burglar bars installed. There also were security guards manning the premises daily. There was a Safeguard® alarm response system installed at the premises.

2.0 Observations

For the observations the reference numbers given below in the right-hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines

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Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

2.1 Critical observations are those observations that pose a great risk to the general public

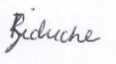
2.2 Major observations are those observations which pose considerable risk to the public

2.3 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

Nr	Observations	Ref
	Critical	
	None	
	Major	
	None	
	Minor	
	None	

3.0 Recommendations

This was a generally satisfactory inspection, and the supervisor is commended on the good work.

Inspector:	F. Zhou		21/07/2025
	Name	Signature	Date
Inspector:	T. Zinjiva	pp 	21/07/2025
	Name	Signature	Date
Reviewed by:	Clive S. Kamhoti	pp 	27/07/2025
	Name	Signature	Date