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REF: B/279/22/296/2025

10th April, 2025

The Supervisor
Brookfield Healthcare (Pvt) Ltd
t/a First Pharmacy
Stand 228 Kudakwashe Business Complex
Murehwa

ATTENTION: Mr. Blessing Mhlanga

Dear Sir,

**RE: ROUTINE INSPECTION OF BROOKFIELD HEALTHCARE (PVT) LTD
T/A FIRST PHARMACY, STD 228 KUDAKWASHE BUSINESS COMPLEX,
MUREHWA**

The inspection of the above premises on 25th of March 2025 refers.

Appended is an inspection report for your noting. May you provide a written response on a signed and dated letterhead **within the next ten (10) working days**.

Yours faithfully

MEDICINES CONTROL AUTHORITY OF ZIMBABWE

.....
A. Verenga (Ms)
For: **DIRECTOR-GENERAL**
/rz



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY - ROUTINE

**BROOKFIELD HEALTHCARE (PVT) LTD T/A FIRST PHARMACY, STD 228
KUDAKWASHE BUS. COMPLEX, MUREHWA**

Licencee: Brookfield Healthcare (Pvt) Ltd

Supervisor: Mr Mhlanga Blessing,

Supervisor on day: as above

Inspection Date: 25-3-2025

Inspector: O. Hove, C. Mberi and R. Ziduche

Type of inspection: Routine Inspection

Key

Italics: Shortcomings noted during inspection

Bold: Issues noted during re-inspection and sub-headings

Regular: The rest of the body of the inspection

1. Preamble

This was a routine inspection of premises that was last inspected on the 10th of November 2022 and the following shortcomings were noted:

1. Temperature records were not availed.
2. The measuring balance was not calibrated.
3. The thermometer was not calibrated.

1.1 Suitability of the Premises

The premises were generally in a tidy condition with suitable and effective means of natural lighting and ventilation. Medicines were protected from moisture and direct sunlight. The premises and persons licences were valid and displayed.

All working surfaces, cupboards and shelves were furnished with a smooth, impervious, and washable material in a good state of repair. The floor was tiled, smooth and impervious, and the walls were painted with washable paint.

The staff complement included: one (1) pharmacist and two (2) dispensary assistants.

1.2 Equipment

- i. There was a double stainless-steel sink with provisions for running cold and hot water.
- ii. There were two (2) measuring cylinders, labelled for intended uses.
- iii. There were two (2) sets of mortar and pestle, labelled for intended uses.
- iv. There were two (2) sets of counting trays with spatulas for counting tablets and capsules.
- v. *There was no measuring balance on the day of inspection.*
- vi. There was a functional Defy ® refrigerator. The refrigerator was clean, free of mold and there were no food items. There was a digital Brannan thermometer which was calibrated. During the inspection the thermometer recorded 8.0°C which was within the normal range (2-8°C). Temperature monitoring records were availed during the inspection, the records were consistent, and no excursions were observed. There was a solar system and ice packs for back up use in case of power cuts.

(Ref: Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991, Section 7 (2d))

1.3 Cleanliness and Hygiene

The premises were generally in tidy condition. There was a functional toilet within the proximity of the premises.

1.4 Control of Materials

There were unregistered medicines in the premises. *Invoices from the suppliers were not available during the inspection.* The medicines were however, not authorised for entry by the Authority. The medicines were not cleared for entry by MCAZ and/ ZIMRA as no

clearance documents were availed. The following medicines were confiscated at the premises:

Table 1: The unregistered medicines confiscated at the premises

Description	Manufacturer	Quantity	Batch number	Expiry	Reason	Source
Haloperidol 5mg tablets	Dawa Ltd, Kenya	28 tablets	2211176	09/2025	Unregistered Medicine	Not given
Dolutegravir/Lamuvudine/TDF 50/300/300mg tablets (Acriptega)	Mylan Laboratories, India	30 tablets x 12 bottles	3162402	09/2026	Unregistered Medicine	Not Given
Glimiperide 2mg tablets	Oethmaan Biosims Pty Ltd	30 boxes x 15 boxes	8862321	08/2023	Unregistered Medicine	Not Given

No expired stock was found amongst saleable stock. There was a fixed and lockable Dangerous Drugs cabinet. The Dangerous Drugs cabinet was in a good state of repair. There were no medicines in the Dangerous Drugs cabinet.

(Ref: Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991, Section 29)

1.5 Prescription records

There was a Dispenseware® dispensing software installed on the computer for recording prescriptions. The dispensing system was able to trace a given example of a medicine to a particular patient. The dispensed medicine label and the pre-pack labels captured all the necessary information.

1.6 Reference books

The following reference text were available as soft copies:

1. BNF 83rd Edition
2. EDLIZ 2020 Edition
3. HIV Guidelines 2022 Edition

1.7 Legislation

All the relevant legislatures were available as soft copies.

1.8 Front Shop

The front shop was generally satisfactory.

1.9 Security

There were metal grills and burglar bars installed. There also were security guards manning the premises at night.

2.0 Observations

For the observations the reference numbers given below in the right-hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

2.1 Critical observations are those observations that pose a great risk to the general public

2.2 Major observations are those observations which pose considerable risk to the public

2.3 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

Nr	Observations	Ref
	Critical	
1	Sale of unregistered medicines	Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991, Section 29
	Major	
	None	
	Minor	
1	There was no measuring balance on the day of inspection	Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991, Section 7 (2d)

3.0 Recommendations

- The supervisor should comment on all the shortcomings highlighted in italics.

Inspector: O. Hove
Name


Signature

Date

Inspector: C. Mberi
Name


Signature

10/4/25
Date

Inspector: R. Ziduche
Name


Signature

10/4/25
Date

Reviewed by: M. Mwatseteza
Name


Signature

10/4/2025
Date