



106 Baines Avenue
Tel: +263 242 736 981-7
708 255 / 792 165 / 0772 145 191/2/3
Email: mcaz@mcaz.co.zw
Website: www.mcaz.co.zw

P.O. Box 10559
Harare
Zimbabwe

REF: B/279/22/540/2025

17 June 2025

The Supervisor
Aromery Pharmaceuticals (Pvt) Ltd
t/a Diamond Pharmacy,
Stanbic Building,
67 Herbert Chitepo Street,
Mutare.

ATTENTION: Ashley Paidamoyo Mungati (Ms)

Dear Madam

**RE: AROMERY PHARMACEUTICALS (PVT) LTD T/A DIAMOND
PHARMACY, STANBIC BUILDING, 67 HERBERT CHITEPO STREET,
MUTARE.**

The inspection of the above premises on 13th of June, 2025 refers.

Appended is an inspection report for your noting and comments. May you provide a written response on a signed and dated letterhead **within the next seven (7) working days.**

Yours faithfully

MEDICINES CONTROL AUTHORITY OF ZIMBABWE

13 
.....
S. Shambira (Ms.)
For: **DIRECTOR-GENERAL**
/tst



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY –INSPECTION

Aromery Pharmaceuticals (Pvt) Ltd t/a Diamond Pharmacy, Stanbic Building, 67 Herbert Chitepo Street, Mutare.

Applicant: Aromery Pharmaceuticals (Pvt) Limited

Supervisor: Ashley Paidamoyo Mungati (Ms)

Inspection date: 13th June 2025

Inspectors: Tadiwa Tapfumaneyi & Sheilla Choga

Type of Inspection: New Premises

Key

Italics: Shortcomings noted during inspection

Bold: Issues noted during re-inspection and sub-headings.

Regular: The rest of the body of the inspection

1.0 Preamble

This was an inspection of a premises that changed ownership from Waygree Investments (Pvt) Ltd to Aromery Pharmaceuticals (Pvt) Ltd t/a Diamond Pharmacy after receiving a complete and satisfactory application.

1.1 Suitability of Premises

The premises were generally in a clean and tidy condition with suitable and effective means of natural lighting and ventilation. Artificial lighting was provided for and adequate. Medicines shall be stored on painted melamine shelves that are washable and protected from direct light, moisture, and excessive heat.

The dispensary working space was measured using MCAZ tape #038 and it measured approximately 13.599m² and this was sufficient to ensure effective and efficient flow of work. All activities in the front shop could be seen from the dispensary. Medicines shall be stored safely out of reach of the public.

All working surfaces, cupboards and shelves were furnished with smooth, impervious, and washable material and maintained in a good state of repair.

The staff complement included the supervising pharmacist and two (2) dispensary assistants.

The toilet facilities were within the premises and were in good working order.

1.2 Equipment

The following was noted:

- a) There was a double stainless-steel sink with provision for running cold and hot water.
- b) There were two (2) sets of counting trays for counting tablets and capsules.
- c) There were three (3) plastic measuring cylinders which were labelled for their intended uses.
- d) There were three (3) sets of mortar and pestle which were labelled for their intended uses.
- e) There was a functional Kerro digital balance which was calibrated. The next recalibration date was 26/03/2026.
- f) A grey double door Capri® refrigerator for storage of cold chain products was available. A functional mercury thermometer which measured 5°C was calibrated was available. The next recalibration date was 03/06/2026.

1.3 Dangerous Drugs

There was a fixed and double lockable Dangerous Drugs (DD) cupboard. A bound and serialized page DD registers for recording Dangerous Drugs' transactions was available and the stock at hand tallied with the records.

1.4 Cleanliness and Hygiene

The premises were generally clean and tidy, free from accumulated waste and vermin.

1.5 Prescription records

Propharm® software was used for capturing prescriptions. There was a one terabyte flash drive for daily backup of prescriptions. A sample dispensed medicines label was printed, and it captured all the necessary information for traceability.

1.6 Reference books

The following texts were available on the premises on the day of the inspection:

1. BNF 85th Edition (soft copy)
2. EDLIZ 2016 Edition (soft copy)
3. ART Guidelines 2022 (soft copy)

1.7 Legislation

Soft copies of all the current, relevant, and complete sets of statutes were presented as soft copies as there was provision for internet access of MCAZ registers.

1.8 Security

The entrance was secured by a lockable metallic door which was reinforced with metal grills. All exit points were secured with metal grills. *However, there was a wooden partition which separated the pharmacy from the neighbouring surgery. The wooden partition was not reinforced and this posed a security risk.*

(Reference: Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991, third schedule, section 2a)

1.9 Observations

For the observations the reference numbers given below in the right-hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines.

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

- 2.0 Critical observations are those observations that pose a great risk to the general public
- 2.1 Major observations are those observations which pose considerable risk to the public
- 2.2 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

<i>Nr</i>	<i>Observations</i>	<i>Ref</i>
	<i>Critical</i>	
	None	
	<i>Major</i>	
1.0	There was a wooden partition which separated the pharmacy from the neighbouring surgery. The wooden partition was not reinforced and this posed a security risk.	<i>Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991, third schedule, section 2a</i>
	<i>Minor</i>	
1.0	None	

3.0 Recommendations

The supervisor should rectify the shortcomings in italics. A re-inspection of the premises will be done to verify the rectification of the noted shortcomings. A re-inspection fee of 200 USD plus cost recovery shall be payable prior to the re-inspection. A proforma invoice shall be issued upon request.

Inspector:	Tadiwa Tapfumaneyi		16/06/2025
	Name	Signature	Date
Inspector:	Sheilla Choga		16/06/2025
	Name	Signature	Date
Reviewed by:	Clive S. Kamhoti		16/06/2025
	Name	Signature	Date