



Medicines Control Authority of Zimbabwe

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REF: B/279/22/156/2025

17 February, 2025

The Supervisor
Njunju Investments Pvt Ltd T/A Realcare Pharmacy,
1 Malgast Crescent, St Martins
Harare

ATTENTION: Charmaine Tembachako (Ms)

Dear Madam

**RE: NJUNJU INVESTMENTS PVT LTD T/A REALCARE PHARMACY, 1
MALGAST CRESCENT, ST MARTINS HARARE**

The inspection of the above premises on 13th of February, 2025 refers.

Appended is an inspection report for your noting and comments. Could we please have your **written** comments, on a signed official letterhead, **within 7 days** of receipt of this letter.

Yours faithfully

MEDICINES CONTROL AUTHORITY OF ZIMBABWE

.....
S. Shambira (Ms.)
For: **DIRECTOR-GENERAL**
/tst



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY – NEW INSPECTION

Njunju Investments Pvt Ltd T/A Realcare Pharmacy, 1 Malgast Crescent, St Martins Harare

Applicant: Njunju Investments Pvt Ltd
Supervisor: Charmaine Tembachako
Inspection date: 13th February, 2025
Inspectors: Trishie Chikerema, Lewis Mutevera, Tadiwa S. Tapfumaneyi
Type of Inspection: New Premises

Key

Italics: Shortcomings noted during inspection
Bold: Issues noted during re-inspection and sub-headings.
Regular: The rest of the body of the inspection

1.0 Preamble

This was an inspection of a premises that changed ownership from Healthcare corner (Pvt) Ltd t/a Medexpress pharmacy to Njunju (Pvt)Ltd t/a Realcare Pharmacy after receiving a complete and satisfactory application.

1.1 Suitability of Premises

The premises were generally in a clean and tidy condition with suitable and effective means of natural lighting and ventilation. Artificial lighting was provided for and adequate. Medicines were stored on white-painted wooden shelves that are washable and protected from direct light, moisture, and excessive heat.

The dispensary working space was measured using MCAZ tape #039 and it measured approximately 6.95m² which was not sufficient to ensure effective and efficient flow of work. Medicines were stored safely out of reach of the public.

All working surfaces, cupboards and shelves were furnished with smooth, impervious, and washable material and maintained in a good state of repair.

The staff complement included the supervising pharmacist, and two (2) dispensary assistants.

The toilet facilities were in proximity and in good order.
(Reference: *Good Dispensing Practice Guidelines: Suitability of Premises*)

1.2 Equipment

The following was noted:

- a) There was a single stainless-steel sink with provisions for running cold and hot water.
- b) There were two (2) sets of counting trays for counting tablets and capsules.
- c) There were two (2) plastic measuring cylinders which were well-labelled for external use (100ml) and internal use (100ml).
- d) There were two (2) sets of mortar and pestle which were well labelled.
- e) There was a functional measuring digital balance , calibrated on 20 May 2024.
- f) A white single door Capri refrigerator for storage of cold chain products was available. A functional analogue thermometer not calibrated was available in the fridge.

1.3 Dangerous Drugs

There was a fixed and single lockable door cupboard for the storage of Dangerous Drugs (DD). The cupboard had a lock, with the keys being kept by the supervising pharmacist. There was a serialized DD register available.

1.4 Cleanliness and Hygiene

The premises were generally clean and tidy, free from accumulated waste and vermin.

1.5 Prescription records

Propharm software was being used for capturing prescriptions. There was an external hard drive for backup which was said to be done daily.

1.6 Reference books

The following texts were available on the premises on the day of the inspection:

1. BNF – BNF 83rd Edition (soft copy)
2. EDLIZ 2020 Edition (soft copy)
3. ART Guidelines 2016 (soft copy)
4. Martindale 37th Edition (hard copy)

1.7 Legislation

Soft copies of all the current, relevant, and complete sets of statutes as well as MCAZ registers were presented as soft copies as there was provision for internet access.

1.8 Security

Metal grills were installed on doors. Burglar bars were installed on all windows. There was also a security alarm system in place.

1.9 Observations

For the observations the reference numbers given below in the right-hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines.

Observations are classified into the categories "Critical", "Major", "Other (Minor)"

- 2.0 Critical observations are those observations that pose a great risk to the general public
- 2.1 Major observations are those observations which pose considerable risk to the public
- 2.2 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

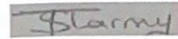
<i>Nr</i>	<i>Observations</i>	<i>Ref</i>
	<i>Critical</i>	
	None	
	<i>Major</i>	
1	<i>The dispensary working space was measured using MCAZ tape #039 and it measured approximately 6.95m² which was not sufficient to ensure effective and efficient flow of work</i>	<i>(Reference: Good Dispensing Practice Guidelines: Suitability of Premises)</i>
	<i>Minor</i>	
	None	

3.0 Recommendations

The applicant should address the shortcomings noted and provide evidence of resolution of the shortcomings. A re-inspection fee of USD 200 should be paid prior to the reinspection plus re-inspection cost to be calculated.

LET 11

Inspector: T. Tapfumaneyi
Name



Signature

13/02/2025

Date

Inspector: T. Chikerema
Name



Signature

13/02/2025

Date

Reviewed by: L. Mutevera
Name



Signature

14/02/2025

Date