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REF: B/279/22/849/2025

9 September 2025

The Supervisor
Healthrite Pharmaceuticals (Pvt) Ltd
t/a Shields Pharmacy
8475 Mbizo Township
Kwekwe

ATTENTION: Munyaradzi Foto (Mr)

Dear Sir

**RE: HEALTHRITE PHARMACEUTICALS (PVT) LTD T/A SHIELDS
PHARMACY, 8475 MBIZO TOWNSHIP, KWEKWE.**

The inspection of the above premises on 4th of September, 2025 refers.

Appended is an inspection report for your noting and comments. May you provide a written response on a signed and dated letterhead **within the next seven (7) working days.**

Yours faithfully

MEDICINES CONTROL AUTHORITY OF ZIMBABWE

.....
S. Shambira (Ms.)
For: **DIRECTOR-GENERAL**
/tst



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY –INSPECTION

Healthrite Pharmaceuticals (Pvt) Ltd t/a Shields Pharmacy, 8475 Mbizo Township, Kwekwe.

Applicant: Healthrite Pharmaceuticals (Pvt) Ltd

Supervisor: Munyaradzi Foto

Inspection date: 4th September 2025

Inspectors: Tadiwa Tapfumaneyi and Arnold Kunaka

Type of Inspection: New Premises

Key

Italics: Shortcomings noted during inspection

Bold: Issues noted during re-inspection and sub-headings.

Regular: The rest of the body of the inspection

1.0 Preamble

This was an inspection of a new premises after receiving a complete and satisfactory application..

1.1 Suitability of Premises

The premises were generally in a clean and tidy condition with suitable and effective means of natural lighting and ventilation. Artificial lighting was provided for and adequate. Medicines shall be stored on painted melamine shelves that are washable and protected from direct light, moisture, and excessive heat.

The dispensary working space was measured using MCAZ tape #038 and it measured approximately 10.26m² and this was sufficient to ensure effective and efficient flow of work. The whole area behind the serving counter is a dispensary. Medicines shall be stored safely out of reach of the public.

All working surfaces, cupboards and shelves were furnished with smooth, impervious, and washable material and maintained in a good state of repair.

The staff complement included the supervising pharmacist and two (2) dispensary

assistants.

The toilet facilities were within the premises and were in good working order.

1.2 Equipment

The following was noted:

- a) There was a double stainless-steel sink with provision for running cold and hot water.
- b) There were two (2) sets of counting trays for counting tablets and capsules.
- c) There were three (3) 100ml plastic measuring cylinders which were labelled for their intended uses.
- d) There were two (2) sets of mortar and pestle which were labelled for their intended uses.
- e) There was a functional digital pocket scale which was calibrated. The next recalibration date was 12/05/2026.
- f) A white single door Ecco® refrigerator for storage of cold chain products was available. A functional digital thermometer which was yet to be calibrated.

1.3 Dangerous Drugs

There was a fixed and double lockable Dangerous Drugs (DD) cupboard. A bound and serialized page DD register for recording Dangerous Drugs' transactions was available.

1.4 Cleanliness and Hygiene

The premises were generally clean and tidy, free from accumulated waste and vermin.

1.5 Prescription records

DispenseWare® software shall be used for capturing prescriptions. There was a one terabyte hard drive for daily backup of prescriptions. A sample dispensed medicines label was printed, and it captured all the necessary information for traceability.

1.6 Reference books

The following texts were available on the premises on the day of the inspection:

1. BNF 80th Edition (soft copy)
2. EDLIZ 2020 Edition (soft copy)
3. ART Guidelines 2022 (soft copy)

1.7 Legislation

Soft copies of all the current, relevant, and complete sets of statutes were presented as soft copies as there was provision for internet access of MCAZ registers.

1.8 Security

The entrance was secured by a lockable metallic door which was reinforced with metal grills. There was also a security guard and CCTV for extra security. All exit points were secured with metal grills. *However, there were wooden partitions which separated the pharmacy from the neighbouring shops. The wooden partitions were not reinforced, and this posed a security risk.*

(Reference: Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991, third schedule, section 2a)

1.9 Observations

For the observations the reference numbers given below in the right-hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines.

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

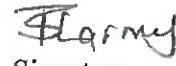
- 2.0 Critical observations are those observations that pose a great risk to the general public
- 2.1 Major observations are those observations which pose considerable risk to the public
- 2.2 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

<i>Nr</i>	<i>Observations</i>	<i>Ref</i>
	<i>Critical</i>	
	None	
	<i>Major</i>	
1	<i>There were wooden partitions which separated the pharmacy from the neighbouring shops. The wooden partitions were not reinforced, and this posed a security risk.</i>	<i>Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991, third schedule, section 2a</i>
	<i>Minor</i>	

3.0 Recommendations

The supervisor should rectify the shortcomings in italics. A re-inspection of the premises will be done after payment of 200USD re-inspection fee plus cost recovery.

Inspector: Tadiwa Tapfumaneyi
Name


Signature

08/09/2025
Date

Inspector: Arnold M. Kunaka
Name


Signature

08/09/2025
Date

Reviewed by: Tendai Samkange
Name


Signature

08/09/2025
Date