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REF: B/279/22/157/2025

13th February 2025

Igloocorp Investments (Pvt) Ltd
t/a Simed Pharmacy Marwende,
Shop No.5, Second block,
STD 139,
Glaudina
Harare

ATTENTION: Mr. Takunda Reginald Kambarani

Dear Sir,

RE: RE-INSPECTION OF NEW PREMISE - IGLOOCORP INVESTMENTS (PVT) LTD T/A SIMED PHARMACY MARWENDE, SHOP NO. 5, SECOND BLOCK, STD 139, MARWEDE TOWNSHIP, GLAUDINA, HARARE

The re-inspection of the above premises on the 13th of February 2025 refers.

Appended is an inspection report for noting.

Yours faithfully

MEDICINES CONTROL AUTHORITY OF ZIMBABWE

.....
S. Shambira (Ms.)
For: **DIRECTOR-GENERAL**
/tc



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY – NEW INSPECTION

Igloocorp Investments (Pvt) Ltd t/a Simed Pharmacy Marwende, Shop No. 5, Second Block, STD 139, Marwede Township, Glaudina, Harare

Applicant: Igloocorp Investments (Private) Limited
Supervisor: Mr. Takunda Reginald Kambarami
Inspection date: 13 February 2025
Inspectors: Trishie Chikerema, Tadiwa Tapfumaneyi and Lewis Mutevera
Type of Inspection: New Premises re-inspection

Key

Italics: Shortcomings noted during inspection
Bold: Issues noted during re-inspection and sub-headings.
Regular: The rest of the body of the inspection

1.0 Preamble

This was the re-inspection of a new premises after receiving a complete and satisfactory application. During the initial inspection, the placement of the toilet was such that it was adjacent to the dispensary with its door opening directly into the dispensary area, a design which was considered unhygienic.

1.1 Suitability of Premises

The premises were generally in a clean and tidy condition with suitable and effective means of natural lighting and ventilation. Artificial lighting was provided for and adequate. Medicines shall be stored on painted wooden and glass shelves that are washable and protected from direct light, moisture, and excessive heat.

The dispensary working space was measured using MCAZ tape #039 and it measured approximately 17.86 m² and this was sufficient to ensure effective and efficient flow of work. All activities in the front shop could be seen from the dispensary. Medicines shall be stored safely out of reach of the public.

All working surfaces, cupboards and shelves were furnished with a smooth, impervious, and washable material and maintained in a good state of repair.

The staff complement includes the supervising pharmacist, and (1) OTC assistant.

The toilet facilities were in proximity to the premises and in good working order.

A buffer was placed between the door leading to the dispensary and the newly installed door that opens into the toilet as is in the picture 1 below.



Picture 1 showing the newly installed door acting as a buffer between the toilet and dispensary area.

1.2 Equipment

The following was noted:

- a) There was a double stainless-steel sink with provisions for running cold and hot water.
- b) There were two (2) sets of counting trays for counting tablets and capsules.
- c) There were two (2) sets of 100ml measuring cylinders which were labelled for their intended purposes.
- d) There was one (1) set of mortar and pestle.
- e) There was a functional mini-digital platform scale. There were no records of calibration. The supervisor was advised to get the balance calibrated.
- f) A grey, single door OBAC® refrigerator for storage of cold chain products was available as well as a functional, calibrated, digital thermometer with serial number PF004.

1.3 Dangerous Drugs

There was a fixed and double lockable Dangerous Drugs (DD) cupboard. There was a bound book with serialized pages for use as Dangerous Drugs register.

1.4 Cleanliness and Hygiene

The premises were generally clean and tidy, free from accumulated waste and vermin.

1.5 Prescription records

DispenseWare® software shall be used for capturing prescriptions. There was provision for daily backup of prescription records onto a sixteen (16) gigabyte external flash stick. A sample dispensed medicine label was printed, and it captured all the necessary information required for traceability.

1.6 Reference books

The following texts were available on the premises on the day of the inspection:

1. BNF 83rd Edition (soft copy)
2. EDLIZ 2015 Edition (soft copy)
3. ART Guidelines 2016 (soft copy)
4. Martindale 36th Edition (soft copy)

1.7 Legislation

Soft copies of all the current, relevant, and complete set of statutes were presented as soft copies as there was provision for internet access of MCAZ registers.

1.8 Security

There were burglar bars on windows, metal grills and Fawcett security is available at the premises barring unauthorised entry.

1.9 Observations

For the observations the reference numbers given below in the right-hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines.

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

- 2.0 Critical observations are those observations that pose a great risk to the general public
- 2.1 Major observations are those observations which pose considerable risk to the public
- 2.2 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

	Major	
	<i>None</i>	
	Minor	
	<i>None</i>	

3.0 Recommendations

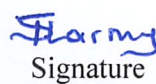
Issue a retail pharmacy license.

Inspector: T. Chikerema
Name


Signature

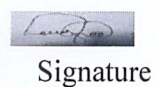
13/02/2025
Date

Inspector: T. S. Tapfumaneyi
Name


Signature

13/02/2025
Date

Reviewed by: L.F. Mutevera
Name


Signature

14 /02/2025
Date