



106 Baines Avenue
Tel: +263 242 736 981-7
708 255 / 792 165 / 0772 145 191/2/3
Email: mcaz@mcaz.co.zw
Website: www.mcaz.co.zw

P.O. Box 10559
Harare
Zimbabwe

REF: B/279/22/220/2025

04 March, 2025

The Supervisor
Vital Edge Pvt Ltd
t/a Vital Edge Pharmacy
59 R Mugabe Way

Kadoma

ATTENTION: Bothwell Mutenheri (Mr)

Dear Sir

RE: VITAL EDGE PVT LTD T/A VITAL EDGE PHARMACY, 59 R MUGABE WAY, KADOMA

The inspection of the above premises on 26th of January, 2025 refers.

Appended is an inspection report for your noting.

Yours faithfully

MEDICINES CONTROL AUTHORITY OF ZIMBABWE

S. Shambira (Ms.)

For: **DIRECTOR-GENERAL**

/tst



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR RETAIL PHARMACY – NEW INSPECTION

Vital Edge Pvt Ltd t/a Vital Edge Pharmacy, 59 R Mugabe Way, Kadoma

Applicant: Vital Edge Pvt Ltd
Supervisor: Bothwell Mutenheri
Inspection date: 26th February, 2025
Inspectors: Lewis Mutevera & Tadiwa S. Tapfumaneyi
Type of Inspection: New Premises

Key

Italics: *Shortcomings noted during inspection*
Bold: **Issues noted during re-inspection and sub-headings.**
Regular: The rest of the body of the inspection

1.0 Preamble

This was an inspection of a new premises after receiving a complete and satisfactory application.

1.1 Suitability of Premises

The premises were generally in a clean and tidy condition with suitable and effective means of natural lighting and ventilation. Artificial lighting was provided for and adequate. Medicines shall be stored on white melamine shelves that are washable and protected from direct light, moisture, and excessive heat.

The dispensary working space was measured using MCAZ tape #039 and it measured approximately 13.0869m² which was sufficient to ensure effective and efficient flow of work. All activities in the front shop could be seen from the dispensary. Medicines shall be stored safely out of reach of the public.

All working surfaces, cupboards and shelves were furnished with smooth, impervious, and washable material and maintained in a good state of repair.

The staff complement includes the supervising pharmacist, two (2) dispensary assistants and one (1) OTC assistant.

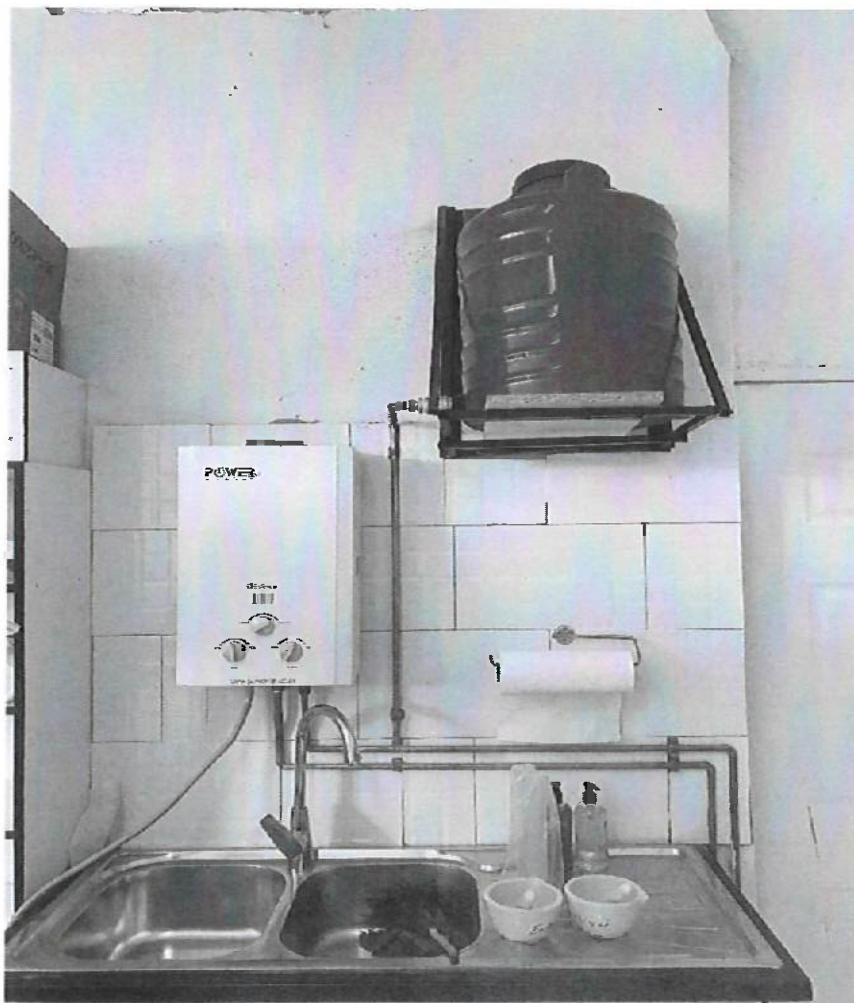
The toilet facilities were in proximity and in good order.

1.2 Equipment

The following was noted:

- a) There was a double stainless-steel sink with provisions for running cold and hot water from a 50L tank mounted in the pharmacy which was said will be filled regularly to ensure continuous provision of running water.
- b) There were two (2) sets of counting trays for counting tablets and capsules.
- c) There were two (2) plastic 100ml measuring cylinders which were labelled as one (1) for external use and one (1) for internal use.
- d) There were two (2) sets of mortar and pestle which were still to be labelled.
- e) There was a functional Electro master digital scale which was calibrated and due on 08/11/2025
- f) A white double door KIC refrigerator for storage of cold chain products was available.

Tank providing both hot and cold running water.



1.3 Dangerous Drugs

There was a fixed and single lockable double door cupboard for the storage of Dangerous Drugs (DD). The cupboard had a lock, with the keys to be kept by the supervising pharmacist. There was a serialized DD register available.

1.4 Cleanliness and Hygiene

The premises were generally clean and tidy, free from accumulated waste and vermin.

1.5 Prescription records

Dispenseware software shall be used for capturing prescriptions. There was a 2.5-gig flash drive for backup which was said will be done daily.

1.6 Reference books

The following texts were available on the premises on the day of the inspection:

1. BNF – BNF 83rd Edition (soft copy)
2. EDLIZ 2015 Edition (hard copy)
3. ART Guidelines 2016 (soft copy)
4. Martindale 36th Edition (soft copy)

1.7 Legislation

Soft copies of all the current, relevant, and complete sets of statutes were presented as soft copies as there was provision for internet access of MCAZ registers.

1.8 Security

Metal grills were installed at the front door. Burglar bars were installed on all windows. There was provision for a night security guard.

1.9 Observations

For the observations the reference numbers given below in the right-hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines.

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

2.0 Critical observations are those observations that pose a great risk to the general public

2.1 Major observations are those observations which pose considerable risk to the public

2.2 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

<i>Nr</i>	<i>Observations</i>	<i>Ref</i>
	<i>Critical</i>	
	None	
	<i>Major</i>	
	None	
	<i>Minor</i>	
	None	

3.0 Recommendations

Issue a retail pharmacy licence.

Inspector: T. Tapfumaneyi

Name



Signature

27/02/2025

Date

Reviewed by: L. Mutevera

Name



Signature

04/03/2025

Date