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REF: B/279/22a/36/2025

14 April 2025

The Supervisor
Rafferty Investments (Pvt) Ltd
Bulawayo Providence Health Victoria Falls Industrial Clinic
5116 Mkhosana
Victoria Falls

ATTENTION: Takudzwa Emmanuel Zvarevashe (Mr)

Dear Sir

**RE: RAFFERTY INVESTMENTS (PVT) LTD , BULAWAYO PROVIDENCE
HEALTH VICTORIA FALLS INDUSTRIAL CLINIC, 5116 MKHOSANA,
VICTORIA FALLS.**

The inspection of the above premises on 11th of April, 2025 refers.

Appended is an inspection report for your noting.

Yours faithfully

MEDICINES CONTROL AUTHORITY OF ZIMBABWE

.....
S. Shambira (Ms.)
For: **DIRECTOR-GENERAL**
/tst



LICENSING AND ENFORCEMENT DIVISION

INSPECTION REPORT FOR INDUSTRIAL CLINIC – NEW INSPECTION

Rafferty Investments (Pvt) Ltd, Bulawayo Providence Health Victoria Falls Industrial Clinic, 5116 Mkhosana, Victoria Falls.

Applicant: Rafferty Investments

Supervisor: Takudzwa Emmanuel Zvarevashe (Registered General Nurse)

Inspection date: 11th April 2025

Inspectors: Tadiwa Tapfumaneyi and Lewis Mutevera

Type of Inspection: Inspection of New Premises

Key

Italics: Shortcomings noted during inspection

Bold: Issues noted during re-inspection and sub-headings

Regular: The rest of the body of the inspection

1.0 Preamble

This was an inspection of a new premises after a complete and satisfactory application had been received.

1.1 Suitability of Premises

The premises were generally in a clean and tidy condition with suitable and effective means of natural lighting and ventilation. The artificial lighting was being provided by use of light bulbs. Medicines shall be stored in a lockable drug room with painted washable walls protected from direct light, moisture and excessive heat.

All working surfaces, cupboards and shelves were finished with a smooth, impervious, and washable wooden material and maintained in a good state of repair. There was a waiting area, two consultation rooms for the visiting doctor and the nurses respectively, reception area, waiting room and bathrooms.

The staff complement shall include a visiting doctor, one (1) licensed registered general nurse, one (1) nurse aide, one (1) gardener messenger and one (1) guard. The doctor will be available on Thursday from 1200hrs to 1300hrs. The clinic will be serving employees of Innscor group and their dependents.

There were toilet facilities which were in good working order within the premises.

1.2 Equipment

The following was noted:

- a) There was a double stainless sink with provisions for running cold and hot water.
- b) There were two (2) counting trays and spatulas for counting tablets and capsules.
- c) There were two (2) plastic measuring cylinders for internal and external, for liquid preparations and these were labelled for their respective uses.
- d) A double door grey Capri refrigerator, for storage of cold chain products was available. A digital calibrated thermometer for temperature monitoring was available.
- e) There was a lockable metallic medicines trolley for storage of medicines during dispensing.

1.3 Dangerous Drugs

There was no Dangerous Drugs (DD) cupboard.

1.4 Cleanliness and Hygiene

The premises were generally clean and tidy, free from accumulated waste and vermin.

1.5 Prescription records

Prescriptions will be recorded and dispensed manually.

There will be use of stock cards and a drug register for stock monitoring.

1.6 Reference books

The following texts were available on the premises on the day of the inspection:

1. EDLIZ 2020
2. ART 2022 guidelines
3. British National Formulary 80th edition

1.7 Legislation

The following statutes were present as soft copies:

- i. Medicines and Allied Substances Control Act [Chapter 15:03]
- ii. Medicines and Allied Substances Control (General) Regulations, SI 150 of 1991
- iii. Dangerous Drugs Act [Chapter 15:02]
- iv. Dangerous Drugs Regulations, RGN 1111 of 1971

1.8 Security

There were metal bars on the door leading to the consultation room that had the medicines cabinet, burglar bars on the windows of the clinic.

2.0 Observations

For the observations the reference numbers given below in the right hand column refer to the relevant references of the Medicines and Allied Substances Control Act, Medicines and Allied Substances Control Regulations and Good Dispensing or Good Wholesaling Guidelines.

Observations are classified into the categories “Critical”, “Major”, “Other (Minor)”

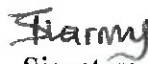
- 2.1 Critical observations are those observations that pose a great risk to the general public
- 2.2 Major observations are those observations which pose considerable risk to the public.
- 2.3 Minor observations are those observations which pose minimal risk to the public but are still contraventions to the statutory instruments and departure from the guidelines.

<i>Nr</i>	<i>Observations</i>	<i>Ref</i>
	<i>Critical</i>	
	None	
	<i>Major</i>	
	None	
	<i>Minor</i>	
	None	

3.0 Recommendations

Issue industrial clinic licence.

Inspector: Tadiwa S Tapfumaneyi
Name


Signature

14/04/2025
Date

Reviewed by: Lewis F Mutevera
Name


Signature

14/04/2025
Date